

## ICU PHONE NUMBERS

Pod A (rooms 1-4)	303-695-2716
Pod B (rooms 5-11)	303-695-2629
Pod C (rooms 12-17)	303-695-2623
Pod D (rooms 18-26)	303-695-2661
Pod F (rooms 35-40)	303-368-2390
(rooms 53-58)	303-368-2320

D'Anne VanGilder, RN, MSN, MHA  
Director of Critical Care  
303-695-2741

Patient Advocate 303-873-5988

## CAFETERIA HOURS

### Main Cafeteria

Breakfast	6:45 a.m. - 10:00 a.m.
Lunch	11:00 a.m. - 2:00 p.m.
Snacks	2:00 p.m. - 4:00 p.m.
Dinner	4:30 p.m. - 7:00 p.m.

### Weekends and Holidays

Breakfast	7:30 a.m. - 10:00 a.m.
Lunch	11:00 a.m. - 1:30 p.m.

### Little Miss Latté (in the front lobby)

Mon-Fri	6:30 a.m. - 1:00 a.m.
Sat & Sun	7:30 a.m. - 9:00p.m.

### Vending Machines

For your convenience, vending machines are located in waiting rooms throughout the hospital.

## INTENSIVE CARE UNIT

### VISITOR GUIDELINES



Our goal is to provide a safe, quiet, healing environment for our patients so that they can recover from their illness or injury.



The Medical Center  
of Aurora

[auroramed.com](http://auroramed.com)



The Medical Center  
of Aurora

[auroramed.com](http://auroramed.com)

## HOURS FOR VISITATION

- We recognize the need for our patients to be able to see their family members and/or closest friends during their hospitalization.
- Our visiting hours are open 24 hours with the exception of two times daily during change of shift (7 a.m. – 8 a.m. & 7 p.m. – 8 p.m.).
- We request no visitors or phone calls during those times.

## GENERAL GUIDELINES

- 2 visitors are welcome at a time.
- One family member may stay overnight with the patient. They must be over the age of 18.
- Visitors staying in the room must wear shoes or slippers at all times.
- Children are welcome to visit. Please limit their visits to 15-20 minutes. An adult must supervise children at all times, both in the patient's room and in the waiting room. Please do not allow them to crawl on the floor. Children visiting patients in isolation must be 12 years of age or older.
- No latex balloons are permitted. No fresh flowers or plants are permitted in our ICU rooms as they can carry fungus. We encourage cards, pictures and music.
- Please use the hand sanitizer located either outside or immediately inside the patient's room every time you enter and exit the room.

## ADDITIONAL INFORMATION

- If your loved one needs to be placed in isolation, you will be required to wear isolation attire *every time* you enter the room. This may include a gown, gloves and mask. Your nurse will instruct you in this matter.
- To ensure infection control and patient safety, only staff may use the kitchen. Please use the call light to let us know of any needs.
- At times you may be asked to leave the room for procedures or treatments. If so, please return to the waiting room. No waiting is permitted directly outside the patient rooms or at the nurses' station. This is to protect patient privacy. The staff will call you when they have completed care and you may return to the room.
- Maintain patient privacy by staying in the room with your family member while visiting. If you would like to speak with the nurse or physician, or if you need assistance, please use the call light to inform the nurse.
- Please limit cell phone use in order to limit distractions in the patient care area.
- Restrooms are located outside the ICU. Do not use the restrooms in the patient's room for your protection and sanitation.
- There is no overnight sleeping in the waiting area and no sleeping on the floor.
- Many families share the waiting room. Please limit the number of family members at any time in this area and help keep a peaceful, clean environment.